



Roker Pier Volunteer Guide

Role Description

Roker Pier & Lighthouse is one of Sunderland's most iconic landmarks and has protected Sunderland's harbour for over a century. However, a hundred years of storms and buffeting waves have taken their toll on the Victorian superstructure.

Following sympathetic restoration funded by the Heritage Lottery Fund and Sunderland City Council, the pier, tunnel and lighthouse is due to open to the public this autumn, providing visitors with a new opportunity to discover more about Sunderland's maritime heritage.

We are looking for people who will help us bring the history and heritage of Roker Pier to life and make tours a fulfilling experience.

The role will involve

- Preparing the lighthouse for tours, meeting and welcoming visitors and checking the booking list.
- Guiding visitors through tours of the tunnel and lighthouse informing them of the history and heritage of the structure and wider area.
- Monitoring and observing the health and safety requirements of the tour.

Volunteers will need

- Passion for heritage and history of Sunderland, particularly Roker Pier and the Port of Sunderland.
- Experience of working with people.
- Excellent communication and organisational skills.
- The enthusiasm and ability to work as part of a team.
- To be comfortable working in confined spaces (damp and dark) and the physical fitness to climb stairs.

Volunteers will undergo a comprehensive induction and training programme, be fully trained and given full support by the existing team of Volunteer Guides.

Please note, Volunteer Guides will be required to undertake a Disclosure and Barring Service (DBS) check.

